

Chipping Campden Surgery Newsletter November 2022

Roadworks

Please note there are significant roadworks on the Aston Road, from 31st October for approximately 10 days, and allow additional time for your journey for appointments at the surgery, thank you.

Covid and Flu Vaccinations

Further to our previous newsletter, please note that Covid boosters and Flu vaccinations are being delivered by ourselves and the other North Cotswold practices centrally from the North Cotswold Hospital in Moreton-in-Marsh and all patients eligible should now have received an invite from us.

We would be very grateful if our patients contacted the hub telephone number with queries about these vaccinations on 01608 692115. This will help us to keep the surgery telephone lines and our receptionists free for our urgent and routine daily work.

New premises

We, unfortunately, have no further update on our new premises as we are still waiting to hear from the County Council re our preferred site. Our business case for NHS prioritisation of funding is complete to submit, as soon as we have the green light to proceed from the County Council.

Personalised Lists

Following our move to personalised GP lists in April this year, we are pleased that the system is working well, with positive feedback from patients receiving continuity of care from their GP (or their locum GP when on annual leave).

Medical Receptionists

Our receptionists are trained by the GP's to sign post patients for the most appropriate care. They are asked by the GP's to obtain information from patients regarding symptoms and this helps them direct patients to the most appropriate service and prioritise urgent care from us where needed. They have details of other services such as local pharmacies, Minor injury units, Social Prescribers and a new service for musculoskeletal pain called "getUBetter". The **Gloucestershire MSK app** (powered by getUBetter) is provided free of charge by Gloucestershire CCG for patients registered at **Chipping Campden Surgery**. It can be accessed on a Smartphone or on the Web, and guides you day-by-day through a sequence of exercises and tips to help you recover from a range of **new** or **recurrent** musculoskeletal conditions. Please see our website for further details or obtain information from the surgery.

Veteran friendly GP practice accreditation

We have signed up to this programme which supports general practice to deliver the best possible care and treatment for patients who have served in the armed forces. We look forward to sharing more information with our patients as we progress this.