

2022-11-01 09:11:54

Always an amazing service - staff capable and professional.

2022-11-01 10:28:39

Always kind staff

2022-11-02 10:33:37

The doc was brilliant and listened and explained and prescribed.

2022-11-02 11:58:19

Treatment cancelled at short notice by practice.

2022-11-02 15:58:57

Very happy with the time given for our apt and our friendly and very Professional GP.

2022-11-02 17:20:49

Doctors and staff always so understanding and responsive whenever I have had concerns. It is a great Practice which we really appreciate. I contacted the team quite late in the day with concerns about my toddler's breathing and received help and advice immediately. Very grateful for the prompt care.

2022-11-03 09:57:54

I was treated pleasantly and with courtesy

2022-11-03 11:13:16

The phlebotomist was delightful, friendly and chatty and answered all my queries. There was no sense that she was rushing to see the next patient. Very good experience.

2022-11-03 13:39:08

Efficient and friendly staff.

2022-11-03 16:27:16

Very pleased by my Tuesday appointment, and yesterday's. Timing and care, interest and attention was very good.

2022-11-03 17:46:15

The nurse couldn't have been more helpful

2022-11-03 18:58:25

On time and efficient friendly service

2022-11-04 09:18:59

I find the staff to be very friendly and efficient

2022-11-04 10:50:54

A very good service!

2022-11-04 11:09:15

As usual wonderful caring service all round

2022-11-04 14:19:04

Mine was the first appointment of the day yet was still 10 mins late even though I arrived 5 mins early.

2022-11-04 15:03:05

My blood test was satisfactory.

2022-11-04 16:25:14

Excellent time to discuss and results of conversation

2022-11-04 20:39:29

Sister Angela Volpe made me feel at complete ease - whilst I was very nervous about my appointment, I'm feeling at more confident about the next time. Thankyou

2022-11-05 12:55:24

Always helpful

2022-11-05 13:06:19

Everything about this appointment experience was excellent. Thank you.

2022-11-05 15:20:17

As always excellent care from Dr Degnan.

2022-11-05 16:09:08

Fantastic staff

2022-11-05 21:38:25

My experience today was excellent

2022-11-06 13:20:08

Good & clear explanations of medical issues and options available

2022-11-08 10:38:23

Doc saw me v quickly and explained everything well

2022-11-08 17:34:50

Really helpful, answered my questions and gave me the outcome I wanted

2022-11-09 12:47:24

Very good, managed to phone up and get a call back and seen by 12.30pm .

2022-11-09 14:37:28

Very helpful and efficient nurse. Thoroughly recommend Campden Surgery

2022-11-09 15:34:56

I found the telephone discussion reassuring and I also welcome the availability of e-mail contact.

2022-11-09 17:37:11

Great staff and all lovely people

2022-11-10 09:24:03

Appointment was cancelled by the surgery at the last minute.

2022-11-10 16:19:40

Very quick compared to of the GP practice that I've been to.

2022-11-10 17:12:31

The doctor I spoke to was very helpful and I hope my condition will now improve.

2022-11-10 18:02:12

Thorough and helpful

2022-11-11 11:30:22

As always friendly and supportive.

2022-11-11 11:37:42

C. Campden Surgery staff and care are excellent, but like all the NHS they are under resources due to Tory incompetence and callousness.

2022-11-11 12:37:35

Thankyou for kindness and booking appointments at short notice when I needed it.

2022-11-11 15:41:31

I was able to book in for my appointment quickly. I saw the nurse promptly and on time. Very pleased with the care and the treatment.

2022-11-11 17:41:15

Extremely efficient and friendly staff.

2022-11-11 17:42:22

Campden surgery has very good doctors that care about the patients they see.

2022-11-11 23:01:23

Thank you for the care that you took when undertaking my blood tests this week .

2022-11-12 10:51:28

A challenge to get an appointment but pleasant staff once through

2022-11-12 11:04:26

I rang for an appointment and was offered a call immediately. The doctor rang at the allotted time. She listened to me and agreed a shared plan. I am a new patient, all my contacts with the surgery have been timely efficient and the staff have been very friendly. Thanks to you all.

2022-11-12 12:33:16

My conversation with the nurse was good and my an. , we talked about everything that was important to me

2022-11-12 13:24:44

Very helpful and I hope the treatment works

2022-11-12 16:27:53

Seen almost on time, and efficiently by your longest serving member of the team, I think.

2022-11-12 17:19:37

Always a great service here. Well cared for. Thank you.

2022-11-13 08:49:51

Very professional pleasant and most important listening and advising

2022-11-13 10:36:59

Excellent service by efficient and friendly staff

2022-11-15 09:49:15

The doctor seen was very good she had the necessary knowledge and practical skill to be a GP and took the trouble to negotiate with the hospital for further tests.

2022-11-15 09:50:15

I had an extremely helpful nurse who took my b/p and bloods etc. she was excellent

2022-11-15 09:59:15

Thank you for my good report after a detailed examination. Excellent

2022-11-15 10:50:55

Friendly, efficient, professional- as always

2022-11-15 10:59:49

I spoke to Dr Glen. He was superb. I would be delighted if he worked full time in the practice instead of locum

2022-11-15 15:27:57

Reception team were very helpful in getting my registration processed. Grateful for the help the Doctor was able to offer.

2022-11-15 15:50:13

Excellent as always

2022-11-15 16:22:53

Very good service from nurses and district nurse but very bad results from triage doctor system would like to discuss

2022-11-15 17:15:48

I was seen on time and Sister Linney was competent and kind and put me at my ease

2022-11-15 17:21:49

Just suddenly having a face to face appointment with the doctor is in itself therapeutic, just by talking through symptoms and concerns. All too often during and since Covid it has been almost impossible to have that opportunity for face to face appointments. Any further relaxation will renew faith in the NHS.

2022-11-16 06:01:34

This surgery has always been more than helpful throughout the whole time I've been a patient there.

Friendly, polite, confidential, caring

2022-11-16 10:19:57

Always friendly and helpful

2022-11-16 16:31:46

Only the resource issue and its knock-on effects prevents a top recommendation level

2022-11-16 17:26:03

Friendly team, no feeling of being rushed

2022-11-16 17:41:30

No waiting, friendly and painless!

2022-11-16 17:48:35

Absolutely wonderful to have this minor ops clinic in my very own surgery. Having experienced the same in a hospital setting, there is no comparison. I was given all the information needed and the procedure was painless. Thank you to the team, first rate.

2022-11-16 20:23:28

I was disappointed to be given an App in place of a proper consultation, whilst the App asked relevant questions it failed identify my unique problem instead giving me how to deal with my employer and how to walk with an injured knee. At 81 years of age I am not able to take advantage of AI and may have missed vital information, however it is a poor substitute for a one on one meeting that delivers professional advice.

2022-11-16 23:24:52

Friendly and helpful reception service. Very happy with the personal, interactive, amiable and and informative approach of my mother's doctor, Dr Degnan. Many thanks to all.

2022-11-17 00:54:14

This is a first rate surgery where all the staff do their very best to look after their patients. They are all wonderful.

2022-11-17 06:54:00

All staff at the Surgery are always friendly and willing to help. I feel that any concerns I have about my health are always considered and dealt with in a caring and efficient manner. I am very grateful for Chipping Campden Surgery!

2022-11-17 11:23:53

Nurse was extremely thorough and professional whilst being very friendly and made me feel at ease.

Thank you.

2022-11-17 11:46:10

Very impressed that Dr Dagnum was up to date with my notes, kind and helpful advice.

2022-11-17 11:59:38

My telephone appointment was on time, the conversation thorough and unhurried, addressing all relevant issues.

2022-11-17 14:07:41

The nurse was friendly and welcoming She answered all my questions without me feeling rushed in anyway

2022-11-17 15:11:01

The nurse was prompt, very efficient and reassuring. Very good.

2022-11-17 16:21:51

Efficient and helpful receptionists, they will always find you an appointment or advice and are never rushed even though they must be extrêmement busy. Equally the nurses and doctors are experienced, helpful and kind and very good at their jobs

2022-11-17 17:41:22

Really happy with treatment and service

2022-11-17 18:05:56

Very impressed with my first visit to newly assigned Dr Degma .. he had read my hospital notes, grasped what was needed and has delivered within the day

2022-11-18 07:51:05

Phone consultation was v helpful when it happened but there was a long wait for the appointment

2022-11-18 09:02:07

Usual excellent service.

2022-11-18 09:25:48

Put my mind at rest re my sons mole. I appreciated how quickly I was phones back.

2022-11-18 09:46:46

The doctor was very helpful and gave me information above and beyond what I would have expected.

2022-11-18 09:56:45

Very prompt and efficient

2022-11-18 11:41:59

Friendly team do their best to get you seen asap

2022-11-18 16:29:32

After seeing the doctor this week 16th November, I feel that my spots on leg might of cleared up sooner, rather than being sent to a&e at morton where they didn't really say anything to help back in summer ,but thank you anyway

2022-11-18 17:14:48

Amazing people

2022-11-18 18:27:39

I have to say the recent (post pandemic) service from the practice has been first rate. I feel that my concerns are addressed and have had peace of mind.

2022-11-19 12:00:30

We were looked after with kindness care and professionalism. Thank you.

2022-11-19 12:45:00

Dr Degnan was wonderful with my 4 year old son. He listened to my concerns, was very thorough with his assessment and answered any questions I had. He was very kind and warming and when my son left, he said "I like that doctor, I want to go back again!"

2022-11-19 16:05:36

Would like more face to face appointments

2022-11-19 17:25:30

I did not receive any medicine dr Villarreal advised me to have. ??? For Covid

2022-11-19 17:54:37

For once I felt that I was taken seriously by the receptionist and the care I received was quick and thorough. Dr Degnam was great. Thank you

2022-11-22 10:06:27

Very professional and knowledgeable GP advice

2022-11-22 10:21:11

Very easy appointment

2022-11-22 10:45:42



Wonderful staff, excellent communication of all requirements.

2022-11-22 11:23:13

Appointment was on time, everyone's very helpful at the surgery

2022-11-22 13:06:49

This was for a blood test and was on time and extremely efficient.

2022-11-22 13:07:11

Have only just moved to the practice. Registration took 5 weeks which was too long but since then things have been good so far !

2022-11-22 13:21:21

As always excellent tel consultation with Dr Degnan. Always very helpful, we discussed all the concerns/actions.

2022-11-22 16:38:28

Length of time between appointments the main problem

2022-11-22 19:40:36

My Doctor was very kind and listened to me and all I had to say. She tried to help me as best as She could, thanks

2022-11-23 08:50:05

Nurse very caring

2022-11-23 10:34:25

Call was on time and felt consultation was thorough

2022-11-23 11:47:21

Face to face please

2022-11-23 15:52:59

It's good that you can have a dedicated doctor at the practice

2022-11-24 08:51:07

Arrived 10 minutes early and called in straight away, no waiting at all. I have a major phobia of needles.

Carolyn was kind and showed huge empathy. Most importantly, she took my blood on the first attempt,

without any issue or distress to me, which most nurses/doctors have taken several attempts at lately. Very happy.

2022-11-24 09:36:27

Lovely nurse. Very friendly manner whilst asking questions and did procedure with care and efficiency

2022-11-24 09:37:31

Caring and supportive care as always,

2022-11-24 09:38:02

Fantastic surgery. So very happy that it's mine!

2022-11-24 09:46:35

This surgery is full of people that are so helpful and kind. I give it ten out of ten.

2022-11-24 10:02:28

The visit provided reassurance and kindness in a professional and caring way.

2022-11-24 11:01:02

Long wait for phone call from doctor. Dealt with efficiently by referral

2022-11-24 11:01:34

Very pleasant and patient

2022-11-24 11:20:53

Getting appointments seems to be fairly easy but would prefer the ability to have continuity with one practitioner

2022-11-24 12:28:57

So efficient and helpful

2022-11-24 13:42:19

Rachel Rawlings is very good at what she does, puts me at ease and gives good advice.

2022-11-24 13:50:48

I saw Dr Zamir. She made me at ease during the consultation and listened to my concerns. She asked relevant questions before suggesting treatment

2022-11-24 18:28:06

Extremely professional and very friendly

2022-11-24 19:05:26

Car parking?

2022-11-24 19:14:33

I am lucky in that I have a very caring GP in Dr Zamir but am unable to comment on other Drs in the practice

2022-11-25 09:02:22

Had such wonderful attention from the nurse. she is so kind and dedicated

2022-11-25 09:52:54

This surgery has always been 5\*, caring, helpful, friendly and put them selves out when you need help

2022-11-25 09:59:56

Nurse Steph is incredibly kind and puts me at ease.

2022-11-25 11:36:05

I suppose the ease of availability in a timely fashion between patient and doctor could do with some improvement for face to face appointments. I dont see the pressing need for any Email communication Pt/Dr as I hear third hand that this is very time consuming. Sorry.

2022-11-25 11:52:24

Nurse is always accommodating, very helpful towards the children

2022-11-25 12:41:44

Very pleased with efficient and friendly service.

2022-11-25 15:06:28

Very pleased with Dr Smiths care and service

2022-11-25 16:48:07

Good as always Nurse kind, scientists and punctual

2022-11-25 17:13:43

My recent experience of joined up care very good.

2022-11-25 17:16:42

Nurse Tracey Linney is probably the perfect nurse, always got a smile, extremely helpful and totally

professional. This has been the case for the past 16 + years I have been attending the Surgery.

2022-11-25 17:41:36

I saw Dr Zamir. She is very pleasant. Listens well and is thorough. Very happy to have seen her.

2022-11-25 18:15:33

concise friendly telephone information from Dr Zameer,thank you.

2022-11-25 18:57:35

The nurse was kind asked the relevant questions and gently administered the injection.

2022-11-26 09:56:28

Phone consultation was good and it was on time. Only issue is on the day I called to book a non emergency appointment I was given a date 4 weeks away! This is a huge wait for an appointment.

2022-11-26 13:44:40

Excellent, professional and friendly service

2022-11-26 15:29:28

Getting a table at a Michelin starred restaurant on a busy Saturday is easier than getting to see one's own doctor That said I am grateful for the attention I received

2022-11-26 15:30:21

Dr Degnan was extremely thorough and I have felt better just to be able to talk issues through knowing he had carefully reviewed my history.

2022-11-26 18:23:16

Face to Face appointments are not available promptly enough

2022-11-26 19:09:32

Friendly and helpful professional service

2022-11-27 11:56:34

Doctor polite and helpful - call extremely punctual as usual and follow up face to face appointment to follow.

2022-11-28 18:10:44

Friendly professional service. Thank you for all your hard work.

2022-11-29 10:51:28

Excellent service by the Doctor. Very professional.

2022-11-29 12:45:42

Staff are prompt, polite and professional.

2022-11-29 12:49:19

It would be good to bring back ear syringing at the surgery.

2022-11-29 13:33:02

Very professional very caring the minute you walk in

2022-11-29 15:35:21

This surgery has always helped me and been amazing

2022-11-29 16:15:37

I have been extremely impressed with Dr Zamir's care following my stroke. I was also very impressed yesterday with Dr Angela Coyle who was standing in as a locum.

2022-11-29 16:52:57

It was very helpful to have a face to face consultation with a doctor again I do believe they are very helpful to long term health

2022-11-29 20:10:16

The doctor was extremely helpful and answered all my questions on this phone consultation. I did have to wait almost 4 weeks to get this chat.

2022-11-30 11:36:55

Nurse Rachel was incredibly kind and lovely.

2022-11-30 12:20:53

From the receptionists, to the doctors, pharmacy and practice-nursing staff, always treated with compassion, patience and understanding.

2022-11-30 14:07:59

Lovely Doctor and friendly dispensary staff , very helpful

2022-11-30 15:36:31

Excellent as always

2022-11-30 15:44:36

The nurse was very helpful and caring

2022-11-30 15:44:51

Sister Angela was efficient, professional and kind

2022-11-30 18:49:39

Excellent all round service from all personnel, thank you.

2022-11-30 21:59:11

The nurse was very pleasant and efficient.